

**Certificate number: 2016-006e**

Certified by EY CertifyPoint since: April 29, 2016

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Information Security Management System as defined and implemented by

**Google LLC\***

located in Mountain View, California, United States of America is compliant with the requirements as stated in the standard:

**ISO/IEC 27001:2013**

Issue date of certificate: May 14, 2021

Re-issue date of certificate: November 30, 2022

Expiration date of certificate: May 14, 2024

Last certification cycle expiration date: May 15, 2021

EY CertifyPoint will, according to the certification agreement dated May 23, 2022, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*\*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability dated September 13, 2022.*

DocuSigned by:  
  
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J. Sehgal | Director, EY CertifyPoint

# Google LLC

## Scope for certificate 2016-006e

The scope of this ISO/IEC 27001:2013 certification is limited to Enterprise Customers and bounded by the following product area and its offering(s) as listed below, along with the data contained or collected by those offering(s).

### Communication Services:

- Business Messages
- Jibe 5.x
- Jibe Hub 4.x
- RCS Business Messaging
- Spectrum Access System

The following locations are in scope:

### Data Centers:

- Arcola (VA), United States of America
- Ashburn (1) (VA), United States of America
- Ashburn (2) (VA), United States of America
- Ashburn (3) (VA), United States of America
- Atlanta (1) (GA), United States of America
- Changhua, Taiwan
- Clarksville (TN), United States of America
- Columbus (OH), United States of America
- Council Bluffs (1) (IA), United States of America
- Council Bluffs (2) (IA), United States of America
- Delhi (1), India
- Doha (1), Qatar
- Dublin, Ireland
- Eemshaven, Groningen, The Netherlands
- Frankfurt (1), Hesse, Germany
- Frankfurt (2), Hesse, Germany
- Frankfurt (4), Hesse, Germany
- Frankfurt (5), Hesse, Germany
- Frankfurt (6), Hesse, Germany
- Frankfurt (7), Hesse, Germany
- Fredericia, Denmark
- Ghlin, Hainaut, Belgium
- Hamina, Finland
- Henderson (NV), United States of America
- Hong Kong (1), Hong Kong
- Hong Kong (2), Hong Kong
- Hong Kong (3), Hong Kong
- Jakarta (1), Indonesia
- Jakarta (2), Indonesia
- Koto-ku (1), Tokyo, Japan
- Koto-ku (2), Tokyo, Japan
- Koto-ku (3), Tokyo, Japan
- Las Vegas (NV), United States of America
- Leesburg (VA), United States of America
- Lenoir (NC), United States of America
- Lok Yang Way, Singapore
- London (1), United Kingdom
- London (2), United Kingdom
- London (3), United Kingdom
- London (4), United Kingdom
- London (5), United Kingdom
- London (6), United Kingdom

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### Data Centers (continued):

- Los Angeles (1) (CA), United States of America
- Los Angeles (2) (CA), United States of America
- Madrid (1), Spain
- Madrid (2), Spain
- Melbourne, Victoria, Australia
- Middenmeer, Noord-Holland, The Netherlands
- Midlothian (TX), United States of America
- Milan (1), Italy
- Milan (2), Italy
- Moncks Corner (SC), United States of America
- Montreal, Quebec, Canada
- Mumbai (1), India
- New Albany (OH), United States of America
- Osaka, Japan
- Osasco, Brazil
- Papillion (NE), United States of America
- Paris (1), France
- Paris (2), France
- Paris (3), France
- Pryor Creek (OK), United States of America
- Quilicura, Santiago, Chile
- Reno (NV), United States of America
- Salt Lake City (1) (UT), United States of America
- Salt Lake City (2) (UT), United States of America
- Salt Lake City (3) (UT), United States of America
- Seoul (1), South Korea
- Seoul (2), South Korea
- Sydney (1), NSW, Australia
- Sydney (2), NSW, Australia
- Sydney (3), NSW, Australia
- Sydney (4), NSW, Australia
- Tel Aviv (1), Israel
- Tel Aviv (2), Israel
- The Dalles (1) (OR), United States of America
- The Dalles (2) (OR), United States of America
- Toronto, Ontario, Canada
- Vinhedo, Brazil
- Warsaw (1), Poland
- Warsaw (2), Poland
- Wenya, Singapore
- Widows Creek (AL), United States of America
- Zurich, Switzerland

### Offices:

- Aarhus, Denmark
- Accra, Ghana
- Addison (TX), United States of America
- Amsterdam, The Netherlands
- Ann Arbor (MI), United States of America
- Athens, Greece
- Atlanta (GA), United States of America
- Auckland, New Zealand
- Austin (TX), United States of America
- Bangalore, India
- Barcelona, Spain
- Bangkok, Thailand
- Beijing, China
- Bellevue (WA), United States of America
- Belo Horizonte, Brazil
- Berlin, Germany

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### Offices (continued):

- Beverly Hills (CA), United States of America
- Bogota, Colombia
- Boston (MA), United States of America
- Bothell (WA), United States of America
- Boulder (CO), United States of America
- Brisbane, Australia
- Brussels, Belgium
- Bucharest, Romania
- Budapest, Hungary
- Buenos Aires, Argentina
- Cairo, Egypt
- Calgary, Alberta, Canada
- Cambridge (MA), United States of America
- Cebu City, Philippines
- Chapel Hill (NC), United States of America
- Charlotte (NC), United States of America
- Chicago (IL), United States of America
- Copenhagen, Denmark
- Detroit (MI), United States of America
- Dubai, United Arab Emirates
- Dublin, Ireland
- Durham (NC), United States of America
- Edmonton, Canada
- Frankfurt, Germany
- Fukuoka, Japan
- Gdansk, Poland
- Goleta (CA), United States of America
- Grenoble, France
- Gurgaon, India
- Haifa, Israel
- Hamburg, Germany
- Helsinki, Finland
- Hong Kong, Hong Kong
- Houston (TX), United States of America
- Hyderabad, India
- Irvine (CA), United States of America
- Istanbul, Turkey
- Johannesburg, South Africa
- Kiev, Ukraine
- Kirkland (WA), United States of America
- Kitchener, Canada
- Krakow, Poland
- Kuala Lumpur, Malaysia
- Lagos, Nigeria
- Lima, Peru
- Lisbon, Portugal
- London, United Kingdom
- Los Angeles (CA), United States of America
- Madison (WI), United States of America
- Madrid, Spain
- Manchester, United Kingdom
- Manila, Philippines
- Melbourne, Australia
- Mexico City, Mexico
- Miami (FL), United States of America
- Milan, Italy
- Moffett Field (CA), United States of America
- Montreal, Québec, Canada
- Mountain View (CA), United States of America
- Mumbai, India
- Munich, Germany
- Nairobi, Kenya
- Nashville (TN), United States of America
- New Delhi, India

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### Offices (continued):

- New Taipei City, Taiwan
- New York (NY), United States of America
- Osaka, Japan
- Oslo, Norway
- Ottawa, Ontario, Canada
- Palo Alto (CA), United States of America
- Paris, France
- Perth, Australia
- Pittsburgh (PA), United States of America
- Playa Vista (CA), United States of America
- Portland (OR), United States of America
- Prague, Czech Republic
- Princeton (NJ), United States of America
- Quezon City, Philippines
- Ramat Gan, Israel
- Redmond (WA), United States of America
- Redwood City (CA), United States of America
- Reston (VA), United States of America
- Rome, Italy
- Salt Lake City (UT), United States of America
- San Bruno (CA), United States of America
- San Diego (CA), United States of America
- San Francisco (CA), United States of America
- San Jose (CA), United States of America
- Santa Cruz (CA), United States of America
- Santiago, Chile
- Sao Paulo, Brazil
- Seattle (WA), United States of America
- Seoul, South Korea
- Shanghai, China
- Shenzhen, China
- Singapore, Singapore
- South Jakarta, Indonesia
- South San Francisco (CA), United States of America
- Stockholm, Sweden
- Sunnyvale (CA), United States of America
- Sydney, Australia
- Tainan City, Taiwan
- Taipei, Taiwan
- Taoyuan, Taiwan
- Tel Aviv, Israel
- Thornton (CO), United States of America
- Tokyo, Japan
- Toronto, Canada
- Vancouver, Canada
- Vienna, Austria
- Vilnius, Lithuania
- Warsaw, Poland
- Washington, D.C. United States of America
- Wroclaw, Poland
- Zagreb, Croatia
- Zhubei City, Taiwan
- Zurich, Switzerland

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The Information Security Management System is centrally managed out of the Google LLC headquarters in Mountain View, California, United States of America. The Information Security Management System mentioned in the above scope is restricted as defined in 'Google Information Security Management System (ISMS) Implementation Manual', dated September 13, 2022.



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